

Wightsands Holiday Lets Privacy Policy

General Data Protection Regulations as of May 25th 2018

Wightsands Holiday Lets respects your right to privacy. We put in place security measures for your personal data and manage your personal data in accordance with General Data Protection Regulations (GDPR). We are the Data Controllers and Data Processors of your personal information.

We collect your personal data in order to process a holiday booking with us. We also hold your personal data to help us compile our financial accounts and to repay a security deposit.

1. Personal data we collect and how we collect it

We only collect personal data in order for you to book a holiday with us and to repay any security deposit at the end of your stay. Names/payments only are collected for our accounts.

Booking forms are collected electronically and also stored in paper form. We do legally require all names of guests staying at the property and holiday dates. All other booking form information is optional, but may detract from the service we provide if not available to us.

E-mail addresses are only used for the purpose of communication about your holiday requests/refunds.

Bank transfer details are collected electronically in order to repay security deposits.

Wightsands website (wightsands.co.uk) is a secure website and accessed only by us on a password protected computer. A contact form with your name, email address, dates and any other information that you may wish to share with us can be sent to us for the purpose of booking a holiday.

We do not collect any information other than that which you choose to share on our Wightsands Face Book page. Please be aware that anything posted directly to the page will be visible to others. Only post what you are happy for others to see and potentially share with others. Check out Face Book's own Privacy statement for clarification of how using their site may affect you.

2. Security Measures

We take security measures in line with data protection regulations. We have in place security measures designed to prevent unauthorised access to your data.

Only we have access to your personal data on a secure computer or from a locked cabinet. Our Wightsands website is secure and password protected. Information submitted via the contact form is not stored on a server, but sent directly to our personal computers.

IP addresses may also be logged to collect statistical data about user browsing actions and patterns but does not identify you. This is classed as non-personal data, and is used for website security purposes only.

3. How we use your personal data

Your personal data will only be used for booking a holiday/repaying a security deposit/information correspondence and for our financial accounts.

When an enquiry does not result in a booking any Personal data you have shared with us will be deleted within a week.

4. Who do we disclose your personal data to and why.

We do not share your personal data with any third party for marketing purposes.

We may share your bank details with our bank in order to repay your security deposit.

We may be required to disclose your personal data to law enforcement or governmental organisations upon their orders.

If you make a booking through an online booking agency, then they become the Data Controller and their Privacy Policy applies. We only use Holiday Lettings/TripAdvisor. Information passed on to us will be used as set out in this Privacy Policy.

5. Your Rights

You have the right to ask us to provide you with all the information we store on you. You have the right to ask us to rectify, complete and delete your personal data, to restrict its use. You also have the right to request additional information about the handling of your personal data. You have the right to object to the processing of your data by us in some circumstances, and where we have asked for consent to process your data, to withdraw consent. Please be aware though that in some circumstances this will mean that we are unable to provide you with a booking.

It is not possible for you to 'opt out' of receiving communication from us which relates to your booking.

We may be able to retain data even if you withdraw your consent, where we can demonstrate that we have a legal requirement to process your data. As an example, HMRC require us to keep account details for 7 years.

6. Changes to the terms of this Privacy Policy

We will occasionally make changes and corrections to this Privacy Policy. We will send you an email about the changes if you have a current booking with us, otherwise, changes will be updated on our Wightsands website

7 Retention of your personal data

We will retain your information only for as long as is necessary. We will retain and use your information to the extent necessary to comply with legal obligations, resolve disputes, and enforce our agreement.

Paper Booking forms /Accounts will be kept for a period of 7 years then deleted/shredded. E-mail correspondence and e-mail addresses will be deleted at the end of the year that you take your holiday unless required in the case of a dispute. Enquiry forms from Wightsands website will also be deleted at that time.

8 How to contact Wightsands Holiday Lets

We are the data controllers responsible for your personal information for the purposes of the applicable European Union data protection law. If you have any questions or requests you can contact us at

ei.brimstone@gmail.com